



A Member of the SATS Group

## About Worldwide Flight Services

WFS is one of the world's leading ground handling organisations, providing high quality cargo, passenger, premium, ramp, baggage and technical services across a network spanning over 188 locations in more than 22 countries on five continents.

Within our UK division, boasting a workforce of over 700 individuals spread across 19 strategic sites nationwide, we don't just envision success; we engineer it. Our vision is crystal clear: to empower our people, ignite innovation at every turn, and revolutionize the industry with an unwavering commitment to customer satisfaction.

## Landside Transport Planner

***Are you an experienced transport planner in the freight and cargo operations business?***

***Are you known for successfully coordinating the movement of goods between various locations ensuring timely delivery?***

***Do you prioritize putting the customer first in all aspects of your work?***

*As a member of the team, you will play a crucial role in coordinating the smooth and efficient movement of goods 24/7 through effective planning, coordination and management of land-based transport operations, adhering to strict security and safety regulations, working with **the Landside Team at London Heathrow**.*

**Your main responsibilities on a day to day basis will be (but not limited to):-**

- Route Planning - to develop optimal transportation routes for moving cargo based on factors such as distance, time, cost, and mode of transport.
- Carrier Selection - to identify and select appropriate carriers or logistics service providers to transport cargo, considering factors such as capacity, reliability, cost, and service level agreements.
- Load Consolidation - to coordinate the consolidation of multiple shipments into full truckloads or container loads to maximize efficiency and minimize transportation costs.
- Scheduling and Dispatching - to plan and schedule transportation movements, including pickup and delivery times.
- Tracking and Monitoring - shipments in transit using tracking systems or communication with carriers.
- Documentation and Compliance - to ensure all transportation documentation and reports are completed and distributed within the business, verifying compliance with transportation laws and regulations, and ensuring legislative compliance is adhered to.

- Cost Analysis and Optimization - to identify possible savings, improvements and implementations (transportation cost savings, process improvements and operational efficiencies to reduce logistics expenses).
- Customer Communication - to build strong, collaborative relationships with WFS Customers, delivering consistently high levels of customer satisfaction.
- Continuous Improvement - to identifying opportunities for process improvement and optimization.
- Training on Transport & Airport Transfer - to maintain and achieve the key objectives.
- Operations Procedures - to operates within all agreed operational procedures and statutory requirements.

**To be successfully considered for this role you will need:-**

- Excellent command of the English language in both written and verbal communication to effectively communicate with all parties.
- Prior Transport planning and transport operational knowledge and experience is required for this role.
- Air and Road Logistics knowledge is required for this role.
- Good levels of IT literacy are required for this role to capture and input information into the IT systems.
- ADR & Hazardous Awareness and Training to Level D (Cargo Op) is advantageous.
- Full clean Driver's License and Forklift License is preferred for this role (training is available).
- Front facing role therefore applicants must be professionally well presented.
- Flexibility to work shifts, including nights, weekends, and holidays, as our business operates 24/7 to meet customer demands and deadlines.

Please note that if you are offered this position, you will be subject to a background check including a criminal record check, 5 year employment history and a drug & alcohol test.

## Our Values

- **Focus on Customers**
  - We work proactively with our customers' requests and our customers' customers to make sure we deliver what we have contracted to deliver. Without our customers, there is no WFS.
- **Integrity**
  - We treat our people & stakeholders with respect and care-building trust via open, honest and straightforward communication. We always operate within the boundaries of our code of conduct and ethics policies.
- **Responsibility**
  - We do our jobs well, being accountable for our actions and taking responsibility for our work and those around us. We lead by example.
- **Safety & Security**
  - We sincerely believe that safety & security is our number one priority at all times. We will do what we are trained to do, we will never take short-cuts and we will always speak up where we see compromises being taken.
- **Teamwork**
  - We all work as part of a team, enjoying what we do, collaborating with our colleagues and relying on their expertise to make a valuable contribution to WFS.