



A Member of the SATS Group

About Worldwide Flight Services

WFS is one of the world's leading ground handling organisations, providing high quality cargo, passenger, premium, ramp, baggage and technical services across a network spanning over 188 locations in more than 22 countries on five continents.

Within our UK division, boasting a workforce of over 700 individuals spread across 19 strategic sites nationwide, we don't just envision success; we engineer it. Our vision is crystal clear: to empower our people, ignite innovation at every turn, and revolutionize the industry with an unwavering commitment to customer satisfaction.

Landside Transport Driver Trainer

Our Landside Transport business is seeking an experienced Driver Trainer who will be a frontline representative of the company.

This role is responsible for the assessment of agency and company employees and their abilities as experienced drivers.

You will be responsible for both the induction and remedial training of staff, including after accidents / incidents.

When not assessing, you will be required to assist the compliance team with projects and audits.

We are seeking an experienced self-starter who is able to work alone and bring value, knowledge and experience to the role and the business by continuously promoting and delivering on improved driving standards, and at the same time enhancing the customer experience at every stage of service delivery.

Your main responsibilities on a day to day basis will be (but not limited to):-

- Establishing and maintaining standards, and completing daily vehicle checks, safe loading / securing vehicle loads, reporting of maintenance defects.
- Ensuring Driver's knowledge in adhering to tachograph rules, and the working time directive.
- Knowledge and ability to train on Coupling and Uncoupling of vehicles.
- Retraining drivers after tachograph infringements.

- Leadership on accident/incident investigation and also near miss reporting.
- Managing newly onboarded driver development.
- Delivering toolbox talks to driving staff.
- Ability to write, prepare and deliver Driver Assessments and induction programs.
- Dangerous goods knowledge, and ADR competence (preferably ADR license holder).
- Ability to write policies and memo's regarding new and reissued processes.
- Promoting CAA safety and regulatory requirements, security and identification.
- Promoting department standards, championing the departments image and expectations.
- Ensuring compliance and adherence to departments PPE and driver dress code.
- Conducting regular gate checks to ensure vehicle roadworthiness checks have been completed correctly.
- Project a high-quality image, both internally and externally, and provide the highest quality service to all customers, at all times.
- Reporting to management of any safety, security and environmental issues.
- Ensuring all driving staff are fluent in the company procedures, for the collection and delivery of all goods.

To be successfully considered for this role you will need: -

- Strong O 'license / Highway code / DVSA Test standard knowledge.
- C+E driving experience / license holder (10 years minimum commercial driving experience).
- DCPC / Digi Tacho Card holder.
- Rollerbed and Fridge trailer experience.
- Excellent Tachograph / WTD knowledge.
- Walkaround vehicle check / defect reporting knowledge.
- Excellent planning and organizational skills with the ability to make decisions and work under pressure.
- Sound judgement and decision-making skills with excellent observation and communication abilities.

- Flexible working approach, in line with company requirements, varied start and finish times may be required (with some occasional night work).
- CAA, Health & Safety at work knowledge.
- Proficiency with Microsoft 365 IT skills.
- An ability to adapt at short notice to any changes within the business model and to ensure training is presented and administered at a high level.

Please note that if you are offered this position, you will be subject to a background check including a criminal record check, 5 year employment history and a drug & alcohol test.

Our Values

- **Focus on Customers**
 - We work proactively with our customers' requests and our customers' customers to make sure we deliver what we have contracted to deliver. Without our customers, there is no WFS.
- **Integrity**
 - We treat our people & stakeholders with respect and care-building trust via open, honest and straightforward communication. We always operate within the boundaries of our code of conduct and ethics policies.
- **Responsibility**
 - We do our jobs well, being accountable for our actions and taking responsibility for our work and those around us. We lead by example.
- **Safety & Security**
 - We sincerely believe that safety & security is our number one priority at all times. We will do what we are trained to do, we will never take short-cuts and we will always speak up where we see compromises being taken.
- **Teamwork**
 - We all work as part of a team, enjoying what we do, collaborating with our colleagues and relying on their expertise to make a valuable contribution to WFS.